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Agency Name	M/S Amarnathjiyatra.com	
Contact Numbers	91-9650179451, 91-9650179446	
Email	booking@amarnathjiyatra.com	
Website	https://amarnathjiyatra.com	
Slogan	Lord Shiva's own travel agency! No Compromise in Safety, Security & Service! Pilgrims First!	
Experience	 Pioneered Religious Pilgrimages in India: Successfully conceptualized and expanded the reach of religious pilgrimage tourism, including the introduction of aerial transportation to make remote sites accessible. Key Contributor to Religious Tourism Growth: Led initiatives that established a benchmark in organizing religious pilgrimages, offering innovative solutions like helicopter services and seamless tour experiences. 	
Trust & Reputation	 Our name, AmarnathjiYatra.com, is synonymous with trust in Lord Shiva Pilgrimage Tours. 99.9% service guarantee and value-for-money pricing. Internationally acclaimed as the No. 1 Amarnath Tour Operator. 	
Proven Success	- Every 20 minutes, we sell one pilgrimage package for Lord Shiva.	
Commitment to Quality	 We charge for our experience, genuine guidance, and unmatched service. 99.9% surety of Darshan (following our itinerary unless disrupted by unforeseen circumstances). 	
Legacy	The oldest agency for Amarnath Yatra, established in 1990.	
Customer Assurance	 Check guest video reviews on YouTube, WhatsApp, or our website. We never compromise on service quality or the credibility of our name. 	

Travel Option	Recommended Package Duration for Amarnath Yatra	Additional Notes
Helicopter Travel	 4 Nights/5 Days (from Srinagar) 6 Nights/7 Days (from Jammu) 9 Nights/10 Days (from Leh) 	For a comfortable and relaxed Yatra, these durations are ideal. Shorter packages might cause stress and challenges due to tight schedules or unforeseen circumstances.
Trekking Travel	 5 Nights/6 Days (from Srinagar via Baltal) 7 Nights/8 Days (from Pahalgam route) Add 2 nights if starting from Jammu, and 5 nights if starting from Leh. 	Trekking provides a scenic and adventurous experience but requires adequate time for acclimatization and to handle unpredictable weather conditions.
Short Packages (2-3 Days)	- Not Recommended	 Tight schedules with no buffer time for delays. Prone to stress due to unpredictable weather, helicopter issues, or road blockades. Limited flexibility for exploration or adjusting pace. Increased pressure reduces the spiritual and cultural experience. Caution advised, especially for first-time pilgrims.
Longer Packages (4-5 Days+)	- Strongly Recommended	 Buffer Time: Extra days offer flexibility for unforeseen delays. Stability: Avoids last-minute accommodation issues. Confidence: Reduces anxiety about missing Darshan. Enhanced Experience: Allows for deeper spiritual connection, sightseeing (e.g., Kargil, Nubra Valley, Pangong Lake, Leh), and cultural immersion. Ensures a smoother and memorable Yatra.
Sightseeing Add-ons	- Kargil - Optional Extensions: Nubra Valley, Pangong Lake, Leh	These add-ons enhance the journey, providing a blend of spiritual and cultural experiences.
Final Recommendatio ns	 Consider longer durations whenever possible for a more fulfilling and relaxed Yatra experience. 	The Amarnath Yatra is a life-changing experience. Proper planning, adequate time, and flexibility are crucial to making it truly memorable.

Cancellation Policy

Terms & Conditions & Cancellation Policy for Tour Bookings with AmarnathJiYatra.com

This policy applies to all tour packages booked through our portal, including Amarnath, Kailash Mansarovar, Char Dham, Mani Mahesh, Adi Kailash, Maa Vaishno Devi, Kashi Ayodhya Prayagraj, Tirupati Balaji, Kedarnath, Badrinath, Gangotri, Yamunotri, and others.

Agreement to Terms

By booking services through this portal, you agree to our Terms & Conditions and Cancellation Policy. Please review these terms carefully before making a booking. If you require a copy after booking, you can download it here: <u>Download Terms</u> or request it via email. For assistance, contact us at **booking@amarnathjiyatra.com**.

Cancellation Policy

No Refund Policy

- No refunds will be provided for cancellations made within 90 days of the tour commencement .
- Helicopter tickets are strictly non-refundable, regardless of cancellation timelines.

Token Amount

• A minimum of **50% of the token amount** will be retained as a cancellation fee.

Refund Provisions

- **91–365 Days Before Departure**: 50% of the total package cost (excluding GST) will be refunded if the full amount has been paid.
- Less than 91 Days Before Departure: No refunds will be issued.

Terms & Conditions

Additional Charges

• Extra charges will apply for extended stays on a prorated basis.

Itinerary Changes

• Itineraries are subject to change based on prevailing conditions.

Sightseeing Rules

- Sightseeing will not be arranged for arrivals after 2 PM (for Amarnath, Kedarnath, Maa Vaishno Devi & Mani Mahesh yatra or wherever applicable) on the first day.
- Unutilized services will not be refunded or adjusted.

Jammu & Kashmir Transport Rules for Amarnath & Maa Vaishno Devi Yatra

- Local transport may be required for specific locations such as **Chandanwari, Betaab Valley, Aru Valley**, or in **Gulmarg and Sonamarg**. Additional charges will apply.
- Vehicles will adhere to local union regulations and parking rules.

Weather-Related Delays

• Missed services due to weather or delays in trekking/helicopter schedules will not be refunded or adjusted. Additional arrangements will incur extra costs.

Transportation on the Final Day

• Transporters will wait at the helipad until **2 PM** (for Amarnath , Kedarnath, Maa Vaishno Devi & Mani Mahesh yatra). Beyond this time, extra charges will apply, or the vehicle will return to Srinagar.

Short-Duration Packages

• Short packages (e.g., **2 Nights/3 Days**) are not recommended due to higher risks of incomplete tours caused by weather conditions.

Helicopter Services

- If helicopters do not operate, tickets must be stamped for a **full refund via a credit note** (valid for 365 days).
- Helicopter services typically operate until **5–6 PM**, subject to daylight availability.

Tents and Accommodation

• Tents provide basic facilities and are designed for an **adventurous experience**.

Price Updates

• Helicopter ticket prices may change due to external factors. Travelers must pay the difference.

Cancellation Requests

• Cancellations must be submitted in **writing via email**. Requests via phone or WhatsApp will not be accepted.

Force Majeure Situations

• In unforeseen circumstances (e.g., COVID-19 or natural calamities), **25% of the total amount** will be retained as an administrative charge. The remaining amount will be adjusted for the next year's pilgrimage.

Jurisdiction

• All disputes are subject to **Delhi NCR jurisdiction only**.

Refund and Adjustment Conditions

• Refunds and adjustments apply only to the **same tour**, for the **same number of persons** and duration. Reductions in participant numbers will be treated as cancellations, with **no refunds** provided.

RFID Cards For Amarnath Yatra Only

• **RFID cards** are mandatory and must be collected from designated locations.

Helicopter Service Limitations

• Helicopter operators follow **Govt rules**. Timing adjustments or other requests cannot be guaranteed.

Partially Used Services

• No refunds will be provided for partially used or unused services.

Tour Nature

• The Spiritual Tour available on the portal is **not a luxury tour**. For luxury services, alternative tours are recommended.

For further assistance, please contact us:

- **Email**: booking@amarnathjiyatra.com
- **Phone**: +91 9650179451

Policies are subject to change without prior notice.